

Council Letter
City of Knoxville
February 19, 2018

Agenda Item: Citizen's request to waive sewer charges

Background: Historically the City has received several requests to waive sewer charges for instances such as this. To date no requests have been granted. Section 4-2-4B of city code states that users will pay a monthly user charge based on the monthly water usage by the user for the current month. Unless a property owner has a separate meter designated for their yard a sewer charge is applied to all water usage. If council was to approve this waiver staff has Concerns of future waivers as well as liability of denials we've handled in the past.

Policy Question: Should the City waive the requested sewer charge?

Budget Impact: For this occurrence the budget impact would be the cost of the current citizen's request. If the City began to waive these requests the impact would be much greater in the future.

Recommendations: Staff recommends denying the request of this waiver.

Supporting Documents: Citizens letter.