

K & A Rental Properties LLC
Kerry Vos
1525 Newbold Drive
Knoxville, IA 50138

TO: Knoxville City Council

RE: Water Bill for 118 S. Conrey Street, Knoxville, IA 50138

I am writing to ask that you review the attached water bill I received the end of January for the above mentioned property. On January 12, 2018 the Knoxville City Water Department read the meter to obtain a final reading before a new renter took position of the house. Because the number of gallons used from December 26, 2017 to January 12, 2018 was 65800, which they knew was in excess since the property was empty during that time, the water department called me to state that I may have a leak in one the of pipes. I did find and repair the leak immediately. I realized that the bill for the water used would reflect the large number of gallons, however what I did not expect was that the bill would be \$780.97. In reviewing the statement, you can see that the charge for the water was \$296.10, which I am not disputing. You will notice however that the sewer charge is \$460.14, which I found to be out of line, as none of the water went into the sewer system. I am happy to pay for the water used, but feel that paying for the sewer charge is way out of line. I have visited with the water department, and the city manager and have been told that nothing can be done.

I appreciate your consideration in this matter.

Kerry Vos

Thank You For Your Prompt Payment

Knoxville Water Works - 600 North Roche Street - P.O. Box 349 - Knoxville, Iowa 50138-0349 - (641) 828-0557

| BILLING DATE | ACCOUNT # | SERVICE ADDRESS | TOTAL DUE |
|--------------|-------------|-----------------|---------------------------|
| 01/24/18 | 110-0722-98 | 118 S CONREY ST | BEFORE 02/20/18 780.97 |
| | | | PAY THIS AMOUNT → |

| | |
|-------------------|--------|
| AFTER 02/20/18 | 780.97 |
| PAY THIS AMOUNT → | |

| ----- CURRENT ----- | | ----- PREVIOUS ----- | |
|---------------------|---------|----------------------|---------|
| DATE | READING | DATE | READING |
| 01/12/2018 | 721 | 12/26/2017 | 63 |

| | |
|-----------------------------|-----------------|
| PREVIOUS BALANCE | 28.85 |
| PAYMENTS | 28.85- |
| CURRENT BALANCE | \$0.00 |
| USAGE | |
| 65800 WATER | 296.10 |
| 65800 SEWER | 460.14 |
| STORM WATER | 4.00 |
| SALES TAX | 20.73 |
| CURRENT BILL | \$780.97 |
| AMOUNT DUE | \$780.97 |
| AMOUNT DUE AFTER 02/20/2018 | \$780.97 |

THIS IS YOUR FINAL BILL FOR SERVICE

**THIS IS YOUR FINAL BILL.
WE APPRECIATE YOUR SERVICE.**



PLEASE SEE REVERSE SIDE FOR IMPORTANT INFORMATION
RETAIN THIS PORTION FOR YOUR RECORDS